

community engagement



HEALTH CHECK

Is your organisation engaging well?

What do **you** think?

What does your **community
and stakeholders** think?

Take a step back and review how your organisation is engaging with your community and stakeholders.

Our **Community Engagement Health Check** service will provide you with an **independent** report on how your organisation is positioned and how it practises engagement.

We will:

- Identify your organisation's strengths
- Identify opportunities where the organisation can improve its practise
- Provide recommendations as part of an organisational improvement process

PLEASE NOTE: *this is not a pass or fail audit process, it is an organisational improvement process.*

The Community Engagement Health Check is available in *three* levels, Standard, Comprehensive and Premium. Full details of each level are available on back of flyer.

By having an **independent** review of your organisation through a **Community Engagement Health Check**, you get the benefit of our experience and observations. You will receive a debriefing and a written report providing feedback on your community engagement practice.

Perfect for the following sectors:

- ✓ Government (all tiers)
- ✓ Health
- ✓ Education
- ✓ Infrastructure and Construction
- ✓ Not-for Profit
- ✓ Member Organisations
- ✓ Commercial

Your **Community Engagement Health Check** will be carried out by an experienced community and engagement practitioner.

During the process we will consider:

- Organisational plans and strategy
- Governance (policies & procedures)
- Frameworks & Templates
- Engagement documentation
- Website
- Training and PD of staff
- Reports
- Any evaluation processes
- Views of staff

COMMUNITY ENGAGEMENT HEALTH CHECK	Standard	Comprehensive	Premium
Staff Interviews	Up to 3	Up to 6	Up to 10
ENGAGEMENT / CONSULTATION REVIEW			
Strategic or Council Plan	✓	✓	✓
Policy (consultation or engagement)	✓	✓	✓
Procedure (consultation or engagement)	✓	✓	✓
Community Engagement Framework	✓	✓	✓
Templates used for Community Engagement	✓	✓	✓
Templates used for Communications	✓	✓	✓
Website	✓	✓	✓
Training of Staff and Decision Makers	✓	✓	✓
PROJECT REVIEW			
Includes documentation, website and reports		1x project	2x projects
DIGITAL ENGAGEMENT REVIEW			
Digital Sites			✓
Social Media			✓
Policy (Digital Engagement)			✓
Procedures (Digital Engagement)			✓
Templates			✓
Links/Relationship to traditional engagement			✓
REPORT DELIVERY			
Zoom (video conference) presentation	✓	✓	✓
Written Report	2x copies	3x copies	5x copies